



Running a File or Script as a Named User with Sentry-go Quick & Plus monitors

© 3Ds (UK) Limited, October, 2013
<http://www.Sentry-go.com>

Be Proactive, Not Reactive!

By default, any file or script run by a Sentry-go Quick Monitor or Sentry-go Plus!, be it an auto-response, scripted monitoring or alert etc. will be launched by the user account running the Sentry-go monitoring service. Typically this will be the "local system" account which has administrative privileges to the local machine only.

If the script requires access to other network resources or needs specific permissions, you may instead wish to run it with a different user, such as a domain account. To do this, you can specify a named user, as follows.

- Click the appropriate "Run As" or "User" button for the area being configured. For example ...

The screenshot shows the 'Add Query/Connection Test' dialog box with the following details:

- Title Bar:** Add Query/Connection Test
- Tabs:** Scan Criteria, Schedule, Response, Alert (selected)
- Text:** When an error is detected, Sentry-go can respond automatically to the failure by performing the action below ...
- Icon:** A stack of four red error icons.
- Text:** In some cases, you may not wish to respond or alert immediately. Instead you may want to wait to see if the fault recurs ...
- Field:** Only respond or alert after this no. errors occur in succession : 1
- Section Header:** If the check fails, the monitor will take this action automatically ...
- Icon:** A keyboard icon with a yellow warning triangle.
- Action:** Run a VBScript (selected in a dropdown menu)
- Command:** (Empty text field)
- Buttons:** Download ..., Scripting Wizard ..., Test ..., Help ...
- Parameters:** (Empty text field with scroll arrows)
- Options:**
 - Connect using dial-up before running response ?
 - Disable timeout checking ?
 - Do not perform check again after response is run ?
 - Run command/script as a different user ? **User ...** (circled in red)
- Bottom Buttons:** OK, Cancel, Help

- The following window will be displayed ...

Run Response or File As a Named User

By default, the user ID running the Sentry-go monitoring service will be used to run the file/script or access network resources. To use a different user, please specify their logon details below ...

Domain : YourDomain

User : YourUser

Password : *****

Confirm Password : *****

Test ... Use default user (clear)

The user specified may need permissions to access resources.
It is recommended that the user specified should have a non-expiry password.

Help ... Cancel OK

- By default, the fields will be blank, indicating the default user (the user running the service) will run the script. To alter this behaviour, enter the user information requested.
 - To use a domain account, enter the domain name above.
To use a local account on the server, leave the domain name blank.
 - In order to ensure the response is run correctly, the entered user must have ...
 - "Logon as a service" permission.
 - Permissions to access any required resources.
 - A non-expiry password (recommended).
- If a user is specified, the monitor will perform the following actions at runtime ...
 - Logon as the user based on the above information
 - If required, load the user's local or roaming profile
 - Perform the requested action
 - Log off

To verify access, click the "Test" button. This will ensure the target monitor does in fact have access to the user account and the details entered are correct.

More Information

If you need more help or information on this topic ...

- Read all [papers/documents on-line](#).
- Watch [demonstrations & walkthrough videos on-line](#).
- Visit <http://www.Sentry-go.com>.
- Contact our [Support Team](#).



*Sentry-go, © 3Ds (UK) Limited, 2000-2013
East Molesey, Surrey. United Kingdom
T. 0208 144 4141
W. <http://www.Sentry-go.com>*